

Automated Commercial Environment—Requirements Recommendation

Date:	September 5, 2001
Number:	REV-007
Requestor:	TSN Revenue Committee
Customs Co-Chair:	Robert B. Hamilton
Trade Co-Chair:	James Phillips

Requirement

The system for handling all bills other than Fines, Penalties and Forfeitures ("Duty Bill System") should be upgraded to provide better notification system to the Trade.

Business Need

The Duty Bill System needs to issue a better bill to the trade that contains more information to help the trade in determining the reason for the bill. Also, the bills need to be distinctive and a recipient should receive more than one notice. Customs should be able to recreate a bill at the request of the recipient.

Upon receipt of a bill, it is difficult for the Trade to know the reason for the bill and they must then contact Customs for an explanation. In addition, because the bills look like liquidation notices, sometimes these bills are not correctly identified and principals are not aware of the bill.

Technical Need

Benefits

Better and timelier responses to outstanding bills.

Risks

Related Subcommittees

Priority: Critical ☐ High ☐ Medium ☒ Low ☐